

Open Report on behalf of James Drury, Executive Director - Commercial

Report to:	Overview and Scrutiny Management Board
Date:	24 September 2020
Subject:	Future Reporting of IMT Services

Summary:

This report provides a retrospective review of the IMT Strategy 2019-2022, undertaken in September 2020 and also provides an update on the progress made against key IMT-related transformation and transactional projects being undertaken by Serco and other third party suppliers.

Actions Required:

The Overview and Scrutiny Management Board is asked to:

1. Seek reassurance about the performance of the IMT Service in delivering the IMT Strategy 2019-2022, and the performance of key projects.
2. Review the IMT Strategy 2019-2022 Retrospective Review report in Appendix A.
3. Review the Key IMT-related projects being undertaken by Serco and other third party suppliers report in Appendix B.
4. Provide feedback and challenge as required.

1. Background

At the meeting of the Overview and Scrutiny Management Board on 2 July 2020, it was agreed that the Chairman and Vice Chairman would meet with officers to discuss the requirements for future reporting of IMT to the Board. The result of this and subsequent discussions has resulted in IMT producing the reports found in the appendices.

Appendix A sets out a retrospective review of progress against the IMT Strategy 2019-2022 and corresponds to the half-way point of that strategy period. The document is the original Strategy issued in 2019 with inserted sections, shaded orange, providing an update on the progress made.

The retrospective review has highlighted that a high percentage of the 2019-22 strategy portfolio is now delivered and it is now the time to plan the next strategic programme.

The creation of the corporate Transformation Programme and its resources changes the way IMT will undertake that work. As before, Modernisation and less business visible Optimisation workstreams will be proposed to the Council in a revised IMT Strategy for 2021-23. The business visible Optimisation and Transformation workstreams will be developed working within the Transformation Programme and will form part of its proposals and take the form of a “Transformation - Digital Strategy”.

Appendix B sets out the progress of the key IMT-related projects being undertaken by Serco and other third party suppliers.

2. Conclusion

The reports produced in response to the discussions with the Chairman and the Vice Chairman provides the Board with a retrospective look at the current position in delivering the IMT Strategy 2019-2022; and also continues to provide an overview of the projects relating to IMT that are currently in delivery.

3. Consultation

a) Have Risks and Impact Analysis been carried out?

No

b) Risks and Impact Analysis

Not Applicable

4. Appendices

These are listed below and attached at the back of the report:	
Appendix A	IMT Strategy 2019-2022 Retrospective Review
Appendix B	Key IMT-related projects being undertaken by Serco and other third party suppliers.

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was produced by John Wickens and Donna Fryer who can be contacted on 01522 553651 or 01522 554926 respectively. Alternatively, via email john.wickens@lincolnshire.gov.uk or donna.fryer@lincolnshire.gov.uk.